



# BIKE AND RIDER TRANSPORT GUIDE 2024

# INTRODUCTION

## Contents

### BIKE TRANSPORT: HUBS

---

**Key Information** 4

---

**Drop-off hubs** 5

---

**Pick-up hubs** 6

---

**Pack your bike** 7

---

**FAQs** 8

---

### RIDER TRANSPORT

---

**Key Information** 11

---

**To Land's End (from Northern Hubs)** 12

---

**To Land's End (direct)** 13

---

**Family and Friends Service** 14

---

**Return from John O'Groats** 15

---

**Return from Inverness** 16

---

**FAQs** 17

---

### EXTRA WEIGHT

---

**Classic Package** 20

---

**Plus Package** 21

---

**CONTACT US** 22

---



# BIKE TRANSPORT: HUBS



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**BRITAIN**



# BIKE TRANSPORT: HUBS

## Key Information

### SERVICE

Drop your bike off at one of our regional Hubs for EBE to deliver to the Start at Land's End. They can then deliver your bike back to the Hub after the Ride. This is available as a return or one-way.

### BOOK

- Visit EBE's website [here](#).
- Bookings will close 5<sup>th</sup> August 2024.

### CANCELLATIONS

- The refund policy will be applied at the point from which written notification is received by EBE prior to the start of the Ride.
- Please note, name changes are not permitted.
- Refund policy applies as below\*

NOTICE PERIOD	REFUND AMOUNT
150-365 days	75% of total amount
120-149 days	50% of total amount
80-119 days	25% of total amount
0-79 days	NIL

**\*If Babble Ride Across Britain 2024 is cancelled then all monies will be refunded (less card charges).**

### COST

Please see pricing schedule below:

SERVICE	PRICE
Hub - Return Bike Transfer (packaged as per our instructions)	£187
Hub - Return Bike Bags and Boxes Transfer packaged in OWN bike box / bag (Includes carriage of empty bike box / bag from LE to JOG)	£264
Hub - One Way Bike Transfer (packaged as per our instructions)	£139
Hub - One Way Bike Bags and Boxes Transfer packaged in OWN bike box / bag (Includes carriage of empty bike box / bag from LE to JOG)	£199
Bike Box / Bike Bag Transport from LE to JOG (if making your own way with your bike to the Ride)	£45

Above prices are per person and include VAT.

# BIKE TRANSPORT: HUBS

## Drop-off hubs

DATE	DROP OFF HUB	LOCATION	FROM	TO
<b>Fri 30<sup>th</sup> Aug</b>	Newcastle, Washington Services (A1M)	Northbound	08:00	08:30
	Edinburgh, BP Monktonhall (A1)	One Side Only	11:30	12:15
	Inverness – IHG Hotel	IHG Hotel	16:45	17:30
<b>Sat 31<sup>st</sup> Aug</b>	Stirling, Stirling Services (M9/M80)	One Side Only	08:00	08:45
	Manchester, Birch Services (M62)	Eastbound	13:30	14:15
	Leeds, Skelton Lake Services (M1)	One Side Only	15:15	16:00
<b>Mon 2<sup>nd</sup> Sept</b>	Central London, Jubilee Gardens, Belvedere Road, SE1 7PG	Bus stops adjacent	07:15	08:15
	North London, South Mimms Services(M25/A1M)	One Side Only	09:45	10:30
<b>Thurs 5<sup>th</sup> Sept</b>	Nottingham, Trowell Services (M1)	Southbound	07:00	07:30
	Cambridge, Cambridge Services (A14)	One Side Only	07:00	07:45
	Northampton Services (M1)	Southbound	08:45	09:30
	East London, Thurrock Services (M25)	One Side Only	09:30	10:00
	Newbury, Chieveley Services (M4)	One Side Only	11:30	12:15
	South West London, Cobham Services (M25)	One Side Only	12:00	16:00
	Southampton, Rownhams Services (M27)	Westbound	13:30	14:00
	Birmingham, Hopwood Park Services (M42)	One Side Only	15:45	16:30
	Bristol Gordano Services (M5)	One Side Only	18:00	18:45
<b>Fri 6<sup>th</sup> Sept</b>	Taunton, Taunton Deane Services (M5)	Southbound	08:50	09:20

# BIKE TRANSPORT: HUBS

## Pick-up hubs

DATE	PICK UP HUB	LOCATION	FROM	TO
<b>Mon 16<sup>th</sup> Sept</b>	Inverness – IHG Hotel	IHG Hotel	08:30	08:45
	Stirling, Stirling Services (M9/M80)	One Side Only	12:00	12:30
	Edinburgh, BP Monktonhall (A1)	One Side Only	14:00	14:30
	Manchester, Birch Services (M62)	Eastbound	17:00	17:45
	Newcastle, Washington Services (A1M)	Southbound	17:30	17:45
	Leeds, Skelton Lake Services (M1)	One Side Only	18:30	19:00
<b>Tues 17<sup>th</sup> Sept</b>	Cambridge, Cambridge Services (A14)	One Side Only	08:15	09:00
	Newbury, Chieveley Services (M4)	One Side Only	10:00	10:45
	North London, South Mimms Services (M25/A1M)	One Side Only	10:30	11:15
	Southampton, Rownhams Services (M27)	Westbound	12:15	12:45
	East London, Thurrock Services (M25)	One Side Only	12:15	13:00
	South West London, Cobham Services (M25)	One Side Only	15:30	18:30
	Central London, Jubilee Gardens, Belvedere Road, SE1 7PG	Bus stops adjacent	18:15	19:15
<b>Thurs 19<sup>th</sup> Sept</b>	Nottingham, Trowell Services	Southbound	10:00	10:45
	Birmingham, Hopwood Park Services (M42)	One Side Only	12:00	12:45
	Bristol, Gordano Services (M5)	One Side Only	14:30	15:15
	Northampton Services (M1)	Northbound	17:45	18:30

# BIKE TRANSPORT

## Pack your bike

### How to pack your bike

- Please prepare your bike with pipe lagging as shown below at JOG. Pipe lagging will be provided at JOG, along with tape, tools etc.
- Remove pedals (unscrew clockwise for left pedal and anti-clockwise for right pedal). You will need to carry your pedals separately in your overnight bag that you bring with you to the Ride.
- Lag framework using pipe lagging as detailed in diagram (may need tape to secure).
- Turn your handlebars through 90 degrees to the left.
- The wheels do not need to be removed.
- We prefer it if you do not lock your bike whilst it is in transit, as the bike lock could add potential for bike damage.
- Please ensure your handlebars and pedals are retightened before use after transit.
- Add your bike number to the front of your bike using the provided cable ties (you will receive this bike number and cable ties approximately 3 weeks before the Ride), in plenty of time for your bike transport!
- Your bike will need to be prepared as outlined. European Bike Express cannot accept responsibility for damage to framework that has not been lagged in accordance with their instructions.
- Lights, Garmin's, water bottles, bags and helmets need to be removed from your bike.



**THIS DOES NOT APPLY TO RIDERS WHO ARE PACKING THEIR BIKES IN THEIR OWN BIKE BOXES/BAGS. IF YOU NEED TO HAVE YOUR EMPTY BIKE BOX TAKEN TO JOG, THEN YOU NEED TO BOOK BIKE BOX/BAG CARRIAGE IF YOU HAVE NOT ALREADY DONE SO AND HAND OVER THE EMPTY BIKE BOX/BAG BETWEEN**

**17:15 – 19:30 AT LAND'S END.**

7

**PLEASE NOTE THAT AT JOG YOU CAN PREPARE YOUR BIKES FROM 13:15 AND HAND THEM OVER FROM 13:30**

# BIKE TRANSPORT: HUBS

## FAQs

### PACKING YOUR BIKE

#### How should I pack up my bike?

- Your bike will need to be prepared as per the diagram on page 7. European Bike Express cannot accept responsibility for damage to framework that has not been lagged in accordance with their instructions.
- Your bike will then be placed into the vehicle in a specialised loading system ensuring that your bike is secure and not in any position to touch another bike on the vehicle during transit, thus eliminating any damage.
- Please ensure that your handlebars have been retightened before use after transit.

#### How do I mark up my bike with ID before I drop it off?

- Approximately 3 weeks ahead of the ride you will be sent a bike number with cable ties (relevant to the colour zone that you will be allocated to) with instructions of how to securely attach this to your bike for transport and for the Ride.
- If you have selected to use a bike bag/ bike box, you will also receive a label/ sticker to use on the outside to ensure your package is clearly identified. Please make sure that your address is up to date on your registration with Threshold Sports as this is where your labelling will be delivered.

### BIKE BOXES / BAGS

#### Can I use a bike bag, or a bike box?

- You do have the option to use your own bike bag or a bike box, however pipe lagging is advised due to the specialised loading system used by EBE within the vehicles.
- If you do use your own bike bag/bike box, you will need to pay an additional fee when booking, to cover the transport of the bag/box from Land's End (LE) to John O'Groats (JOG). Bike bags and bike boxes will be transported direct from LE to JOG and therefore will not be accessible during the Ride at any point (you cannot use these for additional luggage space during the Ride).

#### If I am transporting my own bike down to Land's End (LE) and back from John O'Groats (JOG), are you able to transport my bike bag/bike box for me from LE to JOG while I'm cycling?

- Yes. You can book transportation of a bike bag or bike box even if you are not using the bike transport. This will then be transported up to JOG for you, so you can re-pack your bike at the end of the ride.
- Bike bags and bike boxes will be transported direct from LE to JOG and therefore will not be accessible during the Ride at any point. (You cannot use these for additional luggage space during the Ride). The charge for transportation of your bike bag / bike box is **£45**.



# BIKE TRANSPORT: HUBS

## FAQs

### BIKE DROP-OFF/PICK-UP

#### What happens if I cannot make the allocated time slot or I'm running late?

- The time slots at each drop-off/pick-up point are fixed and cannot be stretched.
- All the vehicles are running to a schedule and will need to leave at the allocated times.
- If you are struggling to find a time that suits you, please contact the European Bike Express office Monday – Friday on **01430 422111** between **10:00-16:00** or **07922 698025** outside of these hours.

#### How will I recognise the RAB vehicles at my chosen drop-off/ pick-up point?

All vehicles will be branded with the RAB logo.

#### Who should I contact if there is no one at the drop-off/pick-up point?

Contact the European Bike Express office Monday – Friday on **01430 422111** between **10:00-16:00** or **07922 698025** outside of these hours.

### IN LAND'S END

#### What time will my bike arrive in Land's End?

Your bike will arrive on the morning of Friday 7th September 2024.

#### How will I find my bike once in Land's End?

You will be able to easily locate your bike in the secure RAB bike storage area at the Land's End base camp. Your bike will be clearly labelled and will be in a coloured zone (which you will be allocated to before the ride). Please ensure that your handlebars and pedals are retightened before use after transit.

#### Where do I drop off my bike box/bike bag or pipe lagging in Land's End to be transported to JOG?

- The RAB trucks will be in the Land's End Car Park adjacent to the basecamp between **17:15 – 19:30**. It will be clearly signposted from the basecamp for you to drop off your bike box/bike bag.
- Please ensure that your bike bag/bike box is booked onto the service otherwise we will not be able to transport it for you. You will need to sign this over to EBE at the truck at basecamp.
- We will transport all pipe lagging ready for you to pack up your bike in JOG, however, please note that you are not likely to get the same pipe lagging back. Please place them in the bins provided.

### IN JOHN O'GROATS

#### Where do I drop off my bike in John O'Groats?

The trucks will be located in an area close to the finish and will be clearly signposted.

You can start to pack your bike from 13:15 and hand it over from 13:30.

### INSURANCE

#### Is my bike insured whilst it's being transported?

- Whilst in EBE's care, your bike is insured up to a value of £1500 for damage or theft whilst in transit and on European Bike Express vehicles.
- If the value of your bike exceeds this amount, extra insurance will be required, and we fully recommend that you take out personal bike insurance for RAB.



# RIDER TRANSPORT



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# RIDER TRANSPORT

## Key Information

### SERVICE

Take the stress out of getting yourself and your luggage to and from the Ride with EBE's coach services.

### COST

Please see individual journey prices on timetable, prices are shown per person and **include luggage** (as well as any additional weight purchased).

### BOOK

- Visit EBE's website [here](#) to book.
- Bookings will close 5th August 2024.

### CANCELLATIONS

- The refund policy applies from when written notification is received by EBE prior to the start of the Ride.
- Please note, name changes are not permitted.
- Refund policy applies as below\*:

NOTICE PERIOD	REFUND AMOUNT
150-365 days	75% of total amount
120-149 days	50% of total amount
80-119 days	25% of total amount
0-79 days	NIL

\*If RAB 2024 is cancelled then all monies will be refunded (less card charges).



# RIDER TRANSPORT

## Outbound (to Land's End via Bristol overnight)

Northern Hubs (overnight)

FROM	DEPARTURE: 5TH SEPT	ARRIVAL: 6TH SEPT	RIDER FARE
Leeds, Skelton Lake Services	12:45	13:55	£109
Sheffield, Woodall Services (Southbound)	13:30	13:55	£107
Nottingham, Trowell Services (Southbound)	14:30	13:55	£104
Birmingham, Hopwood Park Services	16:30	13:55	£99

Please note: The above transfers **do not include** the overnight hotel. The coach will be stopping overnight at Gordano Services on M5 J19 at Bristol where there is a Ramada Hotel. You can book the hotel separately – **Ramada Bristol West**.

# RIDER TRANSPORT

## Outbound (direct to Land's End)

FROM	DEPARTURE: 6TH SEPT	ARRIVAL: 6TH SEPT	RIDER FARE
Bristol (Opposite Temple Meads Train Station)	07:15	13:55	£79
London (Novotel Hotel), 1 Shortland's, Hammersmith	08:00	15:30	£86
Bristol Gordano Services	08:00	13:55	£79
Taunton, Taunton Deane Services (Southbound)	08:50	13:55	£70
Reading Services (Westbound)	09:10	15:30	£83
Newbury, Chievely Services	09:40	15:30	£83
Exeter Airport	10:00	13:55	£65
Bristol Gordano Services	10:50	15:30	£79
Newquay Airport	12:30	14:10	£49
Exeter Services	12:40	15:30	£65
Penzance Train Station	13:30	13:55	£18
Penzance Train Station	15:30	15:55	£18
Penzance Train Station	16:00	16:25	£18
Newquay Airport	16:40	18:00	£49
Penzance Train Station	17:30	17:55	£18

# RIDER TRANSPORT

## Family and friends service

FROM	TO	DEPARTURE: 15 <sup>TH</sup> SEPT	ARRIVAL: 15 <sup>TH</sup> SEPT	FARE
Inverness IHG Hotel	John O'Groats	08:00	11:00	£62

This service is for family and friends to travel to the finish line. To book please click [here](#).

Friends and family can book onto any return service from JOG to Inverness with the rider [here](#).



# RIDER TRANSPORT

## Return from John O'Groats

TO	DEPARTURE: 15TH SEPT	ARRIVAL: 15TH SEPT	RIDER FARE
Inverness Train Station/Airport	15:30	18:30/19:00	£62
Inverness Train Station	15:55	18:55	£62
Inverness Train Station/Inverness IHG Hotel*	16:20	19:20/19:35	£62
Inverness Train Station	16:45	19:45	£62
Wick Centre	16:45	17:15	£19
Inverness Train Station/Airport	17:10	20:10/20:25	£62
Inverness Train Station	17:35	20:35	£62
Inverness IHG Hotel*	18:00	21:00	£62
Inverness Train Station/Inverness IHG Hotel*	18:25	21:25	£62
Inverness IHG Hotel*	18:50	21:50	£62
Inverness IHG Hotel*	19:15	22:15	£62

\*The overnight accommodation at Inverness IHG Hotel needs to be booked directly with the hotel.

**Please note, we operate a standby system at JOG, so if you miss your booked departure don't worry, we will allocate you on the next available service.**

# RIDER TRANSPORT

## Return from Inverness

FROM	TO	DEPARTURE: 16TH SEPT	ARRIVAL: 16TH SEPT	RIDER FARE
Inverness IHG Hotel	Stirling, Stirling Services	08:45	12:00	£62
	Glasgow, Bothwell Services (M74 South)	08:45	13:00	£68
	Manchester, Birch Services (M62 East)	08:45	17:00	£92
	Leeds, Skelton Lake Services	08:45	18:30	£92
	Sheffield, Woodall Services (Southbound)	08:45	19:30	£96
	Nottingham, Trowell Services (Southbound)	08:45	20:00	£99
	Leicester, Leicester Forest Services (Southbound)	08:45	20:30	£102
	Milton Keynes, Newport Pagnell Services (Southbound)	08:45	21:30	£109
	Central London (King's Cross)	08:45	22:45	£114

# RIDER TRANSPORT

## General FAQs

### Who should I contact if I am running late?

The vehicles run to a schedule and need to leave at the allotted times. However, if you cannot make the arranged times contact the European Bike Express office on **+44 (0) 1430 422111** Monday – Friday between **10:00-16:00** or **07922 698025** outside of these hours.

### How will I recognise which coach is the RAB coach?

It will have the RAB logo in the front windscreen.

### Will the coach drop us at the RAB base camp in Land's End?

Yes.

### Where will the coach be located at the Hubs?

- Sheffield Woodall Services: Southbound Coach Park
- Nottingham Towell Services: Southbound Coach Park
- Leicester Forest Services: Southbound Coach Park
- Milton Keynes (Newport Pagnell): Southbound Coach Services
- London Hammersmith Novotel Hotel: Hotel Coach Park
- Reading Services: Westbound Coach Park
- Newbury Chieveley Services: Coach Park
- Bristol: opposite Temple Meads Train Station, the coach will be found opposite the Station (outside the Sidings) BS1 6PL
- Bristol Gordano Services: Coach Park
- Taunton Deane Services Southbound: the

coach will be found in the Coach Park

- Exeter Airport: the coach will be found as you exit the terminal on the forecourt
- Exeter Services: Coach Park
- Newquay Airport: the coach will be found as you exit the terminal on the forecourt
- Penzance: the coach will be found at the end of the main Bus Terminal, next to the railway station

### What happens if I am late for the JOG service I have booked?

- Riders must be at their coach 15 minutes prior to departure, otherwise their seat will be offered to people who have finished the Ride early / later than their booked journey.
- In John O'Groats, you will be put on standby for the available next service.

### Will there be any refreshments served/available?

For all transfers only journey times of more than 3½ hours will there be a 45-minute refreshment break. Refreshments will not be available on board, but you're welcome to bring your own snacks. No alcohol will be permitted.

### Where will the coach leave from John O'Groats?

The coach will depart from the RAB finish at John O'Groats. The exact departure point will be clearly signposted.



# RIDER TRANSPORT

## FAQs – Bikes & friends/family

### Can I take my bike on the coach?

No bikes will be allowed on the coach, as all riders are recommended to use the RAB bike transfer service. Bikes significantly reduce the capacity of the coaches and will not be allowed on board.

### Does the price include luggage?

Yes, the per person price includes luggage.

### How much luggage can I take on the coach?

- Classic Package: **ONE** item of luggage, 90L bag, max weight of **16kg** per person.
- Plus Package: **TWO** items of luggage, 90L bag & **5kg** hand luggage, max weight of **21kg** per person.
- Luggage will be refused if more than this unless you have purchased Extra Weight. Please see page 20/21 for more information on Extra Weight.

### Can my friend/family member also book a seat on the coach?

Yes. Available to all if travelling from Inverness to John O’Groats on the morning of Sunday 15th September.

If you wish to return with a family member/friend on the same coach, please book your seat at the same time to guarantee travelling together.

# EXTRA WEIGHT



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# EXTRA WEIGHT

## Classic Package

### SERVICE

If you wish to squeeze in a few more luxuries, you can purchase up to an extra 10kg in weight. Extra weight is for the daily transfers during the event.

### BOOKING INFORMATION

- Visit EBE's website [here](#) to book.
- Bookings will close 5th August 2024.

### CLASSIC PACKAGE

Included in your package is **one 90L piece of luggage**, which must not exceed **16kg** in weight. Please see below for prices to purchase additional weight, including maximum bag sizes.

#### Our recommendation:

- Your camping mat and sleeping bag **must fit** inside your luggage and cannot be attached to the outside.
- If you are using EBE transport, you will not be able to load your mat and sleeping bag onto the coach with your luggage. If they do not fit inside your luggage, you must take them onto the coach with you.

CLASSIC PACKAGE				
Total weight of luggage	Main luggage		Hand luggage	Cost
	Weight	Size	Weight	
16kg	16kg	90L	-	Included
21kg	21kg*	120L	-	£25
26kg	21kg*	120L	5kg	£50

\*The 120L bag must not exceed 21kg, therefore your hand luggage will need to accommodate the extra weight.



# EXTRA WEIGHT

## Plus Package

### SERVICE

If you wish to squeeze in a few more luxuries, you can purchase up to an extra 10kg in weight. Extra weight is for the daily transfers during the event.

### BOOKING INFORMATION

- Visit EBE's website [here](#) to book.
- Bookings will close 5th August 2024.

### PLUS PACKAGE

Included in your package is **one 90L piece of luggage**, which must not exceed **16kg** in weight and **one 5kg** day bag. Please see below for prices to purchase additional weight, including maximum bag sizes.

#### Our recommendation:

- Your camping mat and sleeping bag **must fit** inside your luggage and cannot be attached to the outside.
- If you are using EBE transport, you will not be able to load your mat and sleeping bag onto the coach with your luggage. If they do not fit inside your luggage, you must take them onto the coach with you.

PLUS PACKAGE				
Total weight of luggage	Main luggage		Hand luggage	Cost
	Weight	Size	Weight	
21kg	16kg	90L	5kg	Included
26kg	21kg*	120L	5kg	£25
31kg	21kg*	120L	10kg	£50

\*The 120L bag must not exceed 21kg, therefore your hand luggage will need to accommodate the extra weight.

# ANYMORE QUESTIONS?

## Get in touch

For more information, please contact EBE directly on:

**Tel:** 01430 422111 between 10:00-16:00, Monday to Friday

**Email:** [info@bike-express.co.uk](mailto:info@bike-express.co.uk)

**Booking website:** [Here](#)

### Join the Community

Make sure to also join us on the [RAB Rider Facebook Forum](#) to meet other participants and swap advice and training tips.

### Follow us on social media

Follow us on our social media channels to see the latest tips from Babble Ride Across Britain ambassadors, hear inspirational stories and get the latest news ahead of your event.

- [Facebook](#)
- [Instagram](#)